1	EDMUND G. BROWN JR., Attorney General of the State of California FRANK PACOE			
2				
3	Supervising Deputy Attorney General REBECCA M. HEINSTEIN, State Bar No. 173202			
4	Deputy Attorney General California Department of Justice			
5	455 Golden Gate Avenue, Suite 11000			
6	Telephone: (415) 703-5604 Facsimile: (415) 703-5480			
7	Attorneys for Complainant			
8	7 thorneys for complainant			
9	DEFORE	PTT		
10	BOARD OF REGISTERED NURSING			
11	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA			
12	In the Matter of Petition to Revoke Probation Against:	Case No. 2002-164		
13	NANCY ELIZABETH VANCIEL	PETITION TO REVOKE		
14	421 Michelle Drive San Pablo, CA 94806	PROBATION		
15	Registered Nurse License No. 495969			
16	Respondent.			
17				
18	Complainant alleges:			
19	PARTIE	.s		
20		,		
21	1. Ruth Ann Terry, M.P.H., R.N. (Complainant) brings this Petition to			
22	Revoke Probation solely in her official capacity as the			
23	Registered Nursing, Department of Consumer Affair			
24	2. On or about August 31, 1993, the Board of Registered Nursing (Board)			
25	issued Registered Nurse License No. 495969 to Nan-	cy Elizabeth Vanciel (Respondent). The		
26	license was in full force and effect at all times relevant to the charges brought herein and will			
27	expire on May 31, 2009, unless renewed.			
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PRIOR DISCIPLINE

3. In a disciplinary action entitled "In the Matter of Accusation Against
Nancy E. Vanciel, a.k.a. Nancy Elizabeth Vanciel," Case No. 2002-164, the Board issued a
decision, effective February 10, 2004, in which Respondent's Registered Nurse License was
revoked. However, the revocation was stayed and Respondent's license was placed on probation
for a period of five (5) years, with certain terms and conditions. In a disciplinary action entitled
"In the Matter of Petition to Revoke Probation Against Nancy Elizabeth Vanciel," Case No.
2002-164, the Board issued a decision, effective April 24, 2006, in which Respondent's
Registered Nurse License was revoked. However, the revocation was stayed and Respondent's
license was placed on probation for a period of five (5) years, with certain terms and conditions.
A copy of the decisions are attached as Exhibit A and are incorporated by reference.

FIRST CAUSE TO REVOKE PROBATION

(Failed to Submit Written Reports)

4. At all times after the effective date of Respondent's probation, Probation Condition No. 5 stated:

Submit Written Reports. Respondent, during the period of probation, shall submit or cause to be submitted such written reports/declarations and verifications of actions under penalty of perjury, as required by the Board. These reports/declarations shall contain statements relative to Respondent's compliance with all the conditions of the Board's Probation Program. Respondent shall immediately execute all release of information forms as required by the Board or its representatives.

5. Respondent's probation is subject to revocation because she failed to comply with Probation Condition No. 5, referenced above, in that she failed to submit any Quarterly Reports.

SECOND CAUSE TO REVOKE PROBATION

(Failed to Participate in Treatment/Rehabilitation Program for Chemical Dependency)

6. At all times after the effective date of Respondent's probation, Probation Condition No. 15 stated:

Participate in Treatment/Rehabilitation Program for Chemical Dependency. Respondent, at her expense, shall successfully complete

during the probationary period or shall have successfully completed prior to commencement of probation a Board-approved treatment/rehabilitation program of at least six months duration. As required, reports shall be submitted by the program on forms provided by the Board. If Respondent has not completed a Board-approved treatment/rehabilitation program prior to commencement of probation, Respondent, within 45 days from the effective date of the decision, shall be enrolled in a program. If a program is not successfully completed within the first nine months of probation, the Board shall consider Respondent in violation of probation. Based on Board recommendation, each week Respondent shall be required to attend at least one, but no more than five 12-step recovery meetings or equivalent (e.g., Narcotics Anonymous, Alcoholics Anonymous, etc.) and a nurse support group as approved and directed by the Board. If a nurse support group is not available, an additional 12-step meeting or equivalent shall be added. Respondent shall submit dated and signed documentation confirming such attendance to the Board during the entire period of probation. Respondent shall continue with the recovery plan recommended by the treatment/rehabilitation program or a licensed mental health examiner and/or other ongoing recovery groups.

7. Respondent's probation is subject to revocation because she failed to comply with Probation Condition No. 15, referenced above, in that she failed to submit verification of attendance for 12 step recovery meetings and nurse support group meetings.

THIRD CAUSE TO REVOKE PROBATION

(Failure to Abstain from Use of Psychotropic (Mood-altering) Drugs)

8. At all times after the effective date of Respondent's probation, Condition

#16 stated:

Abstain from Use of Psychotropic (Mood-altering) Drugs. Respondent shall completely abstain from the possession, injection or consumption by any route of all psychotropic (mood altering) drugs, including alcohol, except when the same are ordered by a health care professional legally authorized to do so and are part of documented medical treatment. Respondent shall have sent to the Board, in writing and within fourteen (14) days, by the prescribing physician or dentist, a report identifying the medication, dosage, the date the medication was prescribed, Respondent's prognosis, the date the medication will no longer be required, and the effect on the recovery plan, if appropriate.

Respondent shall identify for the Board a single physician, nurse practitioner or physician assistant who shall be aware of Respondent's history of substance abuse and will coordinate and monitor any prescriptions for Respondent for dangerous drugs, controlled substances or mood-altering drugs. The coordinating physician, nurse practitioner, or physician assistant shall report to the Board on a quarterly basis Respondent's compliance with this condition. If any substances considered addictive have been prescribed, the report shall identify a program for the time limited use of any such substances.

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The Board may require the single coordinating physician, nurse practitioner, or physician assistant to be a specialist in addictive medicine, or to consult with a specialist in addictive medicine.

9. Respondent's probation is subject to revocation because she failed to comply with Probation Term #16, referenced above. On or about April 24, 2006, November 1, 2006, February 2, 2007, and March 14, 1007, Respondent tested positive for alcohol.

FOURTH CAUSE TO REVOKE PROBATION

(Failed to Submit to Tests and Samples)

10. At all times after the effective date of Respondent's probation, Probation Condition No. 17 stated:

Submit to Tests and Samples. Respondent, at her expense, shall participate in a random, biological fluid testing or a drug screening program which the Board approves. The length of time and frequency will be subject to approval by the Board. Respondent is responsible for keeping the Board informed of Respondent's current telephone number at all times. Respondent shall also ensure that messages may be left at the telephone number when she is not available and ensure that reports are submitted directly by the testing agency to the Board, as directed. Any confirmed positive finding shall be reported immediately to the Board by the program and Respondent shall be considered in violation of probation. In addition, Respondent, at any time during the period of probation, shall fully cooperate with the Board or any of its representatives, and shall, when requested, submit to such tests and samples as the Board or its representatives may require for the detection of alcohol, narcotics, hypnotics, dangerous drugs, or other controlled substances. If Respondent has a positive drug screen for any substance not legally authorized and not reported to the coordinating physician, nurse practitioner, or physician assistant, and the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period. If Respondent fails to participate in a random, biological fluid testing or drug screening program within the specified time frame, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. After taking into account documented evidence of mitigation, if the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

11. Respondent's probation is subject to revocation because she failed to comply with Probation Condition No. 17, referenced above, in that she failed to comply with the random biological fluid testing/drug screening program by failing to call in daily and test as

1	required for the approximate period of April 4, 2007 through April 2, 2008.		
2	FIFTH CAUSE TO REVOKE PROBATION		
3	(Failed to Fully Comply With Probation Program)		
4	12. At all times after the effective date of Respondent's probation, Probation		
5	Condition No. 2 stated:		
6	Comply with the Board's Probation Program. Respondent shall fully comply with the conditions of the Probation Program established by the		
7	Decidend and annual military manager of D. 11 12		
8	Program. Respondent shall inform the Board in writing within no more than 15 days of any address change and shall at all times maintain an active,		
9	current license status with the Board, including during any period of suspension. Upon successful completion of probation, Respondent's		
10	license shall be full restored.		
11	13. Respondent's probation is subject to revocation because she failed to		
12	comply with Probation Condition #2, referenced above, in that he failed to comply with		
13	Conditions No. 5, No. 15, No. 16, and No. 17, as set forth above.		
14	<u>PRAYER</u>		
15	WHEREFORE, Complainant requests that a hearing be held on the matters herein		
16	alleged, and that following the hearing, the Board of Registered Nursing issue a decision:		
17	1. Revoking the probation that was granted by the Board of Registered		
18	Nursing in Accusation No. 2002-164 and imposing the disciplinary order that was stayed thereby		
19	revoking Registered Nurse License No. 495969 issued to Nancy Elizabeth Vanciel.		
20	2. Taking such other and further action as deemed necessary and proper.		
21			
22	DATED: 5/16/08		
23	RUTH ANN TERRY, M.P.H., R.N.		
24	Executive Officer Board of Registered Nursing		
25	Department of Consumer Affairs State of California		
26	Complainant		
27			
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Exhibit A

Decisions and Order

Board of Registered Nursing Case No. 2002-164

BEFORE THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Petition to Revoke Probation Against:

NANCY ELIZABETH VANCIEL 3400 Richmond Parkway #1410 Richmond, CA 94806

Registered Nurse License No. 495969

Respondent

Case No. 2002-164

OAH No. N2005060170

<u>DECISION AND ORDER</u>

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Registered Nursing, Department of Consumer Affairs, as it's Decision in the above entitled matter.

This Decision shall become effective on April 24, 2006.

IT IS SO ORDERED March 25, 2006.

President

Board of Registered Nursing Department of Consumer Affairs

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State of California

1 BILL LOCKYER, Attorney General of the State of California 2 REBECCA M. HEINSTEIN, State Bar No. 173202 Deputy Attorney General 3 California Department of Justice 455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004 Telephone: (415) 703-5604 5 Facsimile: (415) 703-5480 6 Attorneys for Complainant 7 BEFORE THE BOARD OF REGISTERED NURSING 8 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 9 10 In the Matter of the Petition to Revoke Probation Case No. 2002-164 Against: 11 NANCY ELIZABETH VANCIEL OAH No. N2005060170 3400 Richmond Parkway, Apt. 1410 12 STIPULATED SETTLEMENT AND Richmond, California 94806 13 DISCIPLINARY ORDER Registered Nurse License No. 495969 14 15 Respondent. 16 17 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the 18 above-entitled proceedings that the following matters are true: 19 **PARTIES** 20 1. Ruth Ann Terry, M.P.H., R.N. (Complainant) is the Executive Officer of 21 the Board of Registered Nursing. She brought this action solely in her official capacity and is 22 represented in this matter by Bill Lockyer, Attorney General of the State of California, by 23 Rebecca M. Heinstein, Deputy Attorney General. 24 Nancy E. Vanciel (Respondent) is representing herself in this proceeding 25 and has chosen not to exercise her right to be represented by counsel. 26 3. On or about August 31, 1993, the Board of Registered Nursing issued Registered Nurse License Number 495969 to Nancy Elizabeth Vanciel (Respondent). The 27 license was in full force and effect at all times relevant to the charges brought herein and will 28

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JURISDICTION

4. Petition to Revoke Probation No. 2002-164 was filed before the Board of Registered Nursing (Board), Department of Consumer Affairs, and is currently pending against Respondent. The Petition to Revoke Probation and all other statutorily required documents were properly served on Respondent on May 25, 2005. Respondent timely filed her Notice of Defense contesting the Petition to Revoke Probation. A copy of Petition to Revoke Probation No. 2002-164 is attached as Exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read, and understands the charges and allegations in Petition to Revoke Probation No. 2002-164. Respondent has also carefully read, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 6. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Petition to Revoke Probation; the right to be represented by counsel at her own expense; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent admits the truth of each and every charge and allegation in Petition to Revoke Probation No. 2002-164.
- 9. Respondent agrees that her Registered Nurse License is subject to discipline and he agrees to be bound by the Board's imposition of discipline as set forth in the Disciplinary Order below.

CONTINGENCY

This stipulation shall be subject to approval by the Board of Registered 10. Nursing. Respondent understands and agrees that counsel for Complainant and the staff of the Board of Registered Nursing may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.

- 11. The parties understand and agree that facsimile copies of this Stipulated Settlement and Disciplinary Order, including facsimile signatures thereto, shall have the same force and effect as the originals.
- In consideration of the foregoing admissions and stipulations, the parties 12. agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Registered Nurse License No. 495969 issued to Respondent Nancy Elizabeth Vanciel is revoked. However, the revocation is stayed and Respondent's prior five (5) year probationary term, set to expire on February 10, 2009, is extended five (5) years from the effective date of this Decision and Order, on the following terms and conditions.

Severability Clause. Each condition of probation contained herein is a separate and distinct condition. If any condition of this Order, or any application thereof, is declared unenforceable in whole, in part, or to any extent, the remainder of this Order, and all other applications thereof, shall not be affected. Each condition of this Order shall separately be valid and enforceable to the fullest extent permitted by law.

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1. Obey All Laws. Respondent shall obey all federal, state and local laws. A full and detailed account of any and all violations of law shall be reported by Respondent to the Board in writing within seventy-two (72) hours of occurrence. To permit monitoring of compliance with this condition, Respondent shall submit completed fingerprint forms and fingerprint fees within 45 days of the effective date of the decision, unless previously submitted as part of the licensure application process.

Criminal Court Orders: If Respondent is under criminal court orders, including probation or parole, and the order is violated, this shall be deemed a violation of these probation conditions, and may result in the filing of an accusation and/or petition to revoke probation.

2. Comply with the Board's Probation Program. Respondent shall fully comply with the conditions of the Probation Program established by the Board and cooperate with representatives of the Board in its monitoring and investigation of the Respondent's compliance with the Board's Probation Program. Respondent shall inform the Board in writing within no more than 15 days of any address change and shall at all times maintain an active, current license status with the Board, including during any period of suspension.

Upon successful completion of probation, Respondent's license shall be fully restored.

- 3. Report in Person. Respondent, during the period of probation, shall appear in person at interviews/meetings as directed by the Board or its designated representatives.
- 4. Residency, Practice, or Licensure Outside of State. Periods of residency or practice as a registered nurse outside of California shall not apply toward a reduction of this probation time period. Respondent's probation is tolled, if and when she resides outside of California. Respondent must provide written notice to the Board within 15 days of any change of residency or practice outside the state, and within 30 days prior to re-establishing residency or returning to practice in this state.

Respondent shall provide a list of all states and territories where she has ever been licensed as a registered nurse, vocational nurse, or practical nurse. Respondent shall further

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 provide information regarding the status of each license and any changes in such license status during the term of probation. Respondent shall inform the Board if she applies for or obtains a new nursing license during the term of probation.

5. Submit Written Reports. Respondent, during the period of probation, shall submit or cause to be submitted such written reports/declarations and verification of actions under penalty of perjury, as required by the Board. These reports/declarations shall contain statements relative to Respondent's compliance with all the conditions of the Board's Probation Program. Respondent shall immediately execute all release of information forms as may be required by the Board or its representatives.

Respondent shall provide a copy of this Decision to the nursing regulatory agency in every state and territory in which she has a registered nurse license.

6. Function as a Registered Nurse. Respondent, during the period of probation, shall engage in the practice of registered nursing in California for a minimum of 24 hours per week for 6 consecutive months or as determined by the Board.

For purposes of compliance with the section, "engage in the practice of registered nursing" may include, when approved by the Board, volunteer work as a registered nurse, or work in any non-direct patient care position that requires licensure as a registered nurse.

The Board may require that advanced practice nurses engage in advanced practice nursing for a minimum of 24 hours per week for 6 consecutive months or as determined by the Board.

If Respondent has not complied with this condition during the probationary term, and Respondent has presented sufficient documentation of her good faith efforts to comply with this condition, and if no other conditions have been violated, the Board, in its discretion, may grant an extension of Respondent's probation period up to one year without further hearing in order to comply with this condition. During the one year extension, all original conditions of probation shall apply.

7. Employment Approval and Reporting Requirements. Respondent shall obtain prior approval from the Board before commencing or continuing any employment,

paid or voluntary, as a registered nurse. Respondent shall cause to be submitted to the Board all performance evaluations and other employment related reports as a registered nurse upon request of the Board.

Respondent shall provide a copy of this Decision to her employer and immediate supervisors prior to commencement of any nursing or other health care related employment.

In addition to the above, Respondent shall notify the Board in writing within seventy-two (72) hours after she obtains any nursing or other health care related employment. Respondent shall notify the Board in writing within seventy-two (72) hours after she is terminated or separated, regardless of cause, from any nursing, or other health care related employment with a full explanation of the circumstances surrounding the termination or separation.

8. Supervision. Respondent shall obtain prior approval from the Board regarding Respondent's level of supervision and/or collaboration before commencing or continuing any employment as a registered nurse, or education and training that includes patient care.

Respondent shall practice only under the direct supervision of a registered nurse in good standing (no current discipline) with the Board of Registered Nursing, unless alternative methods of supervision and/or collaboration (e.g., with an advanced practice nurse or physician) are approved.

Respondent's level of supervision and/or collaboration may include, but is not limited to the following:

- (a) Maximum The individual providing supervision and/or collaboration is present in the patient care area or in any other work setting at all times.
- (b) Moderate The individual providing supervision and/or collaboration is in the patient care unit or in any other work setting at least half the hours Respondent works.
- (c) Minimum The individual providing supervision and/or collaboration has person-to-person communication with Respondent at least twice during each shift worked.
 - (d) Home Health Care If Respondent is approved to work in the home health

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care setting, the individual providing supervision and/or collaboration shall have person-toperson communication with Respondent as required by the Board each work day. Respondent
shall maintain telephone or other telecommunication contact with the individual providing
supervision and/or collaboration as required by the Board during each work day. The individual
providing supervision and/or collaboration shall conduct, as required by the Board, periodic, onsite visits to patients' homes visited by Respondent with or without Respondent present.

9. Employment Limitations. During the period of probation, Respondent may only perform the duties at the State of California, Department of Health Services ("DHS") as described in the "Alternate Assignment Proposal" attached hereto as Exhibit B and incorporated herein by reference. If the position at DHS as described in the "Alternate Assignment Proposal" becomes unavailable to Respondent during the period of probation, Respondent must obtain prior approval from the Board before commencing any new duties or employment at DHS or elsewhere.

Respondent shall not work for a nurse's registry, in any private duty position as a registered nurse, a temporary nurse placement agency, a traveling nurse, or for an in-house nursing pool.

Respondent shall not work for a licensed home health agency as a visiting nurse unless the registered nursing supervision and other protections for home visits have been approved by the Board. Respondent shall not work in any other registered nursing occupation where home visits are required.

Respondent shall not work in any health care setting as a supervisor of registered nurses. The Board may additionally restrict Respondent from supervising licensed vocational nurses and/or unlicensed assistive personnel on a case-by-case basis.

Respondent shall not work as a faculty member in an approved school of nursing or as an instructor in a Board approved continuing education program.

Respondent shall work only on a regularly assigned, identified and predetermined worksite(s) and shall not work in a float capacity.

If Respondent is working or intends to work in excess of 40 hours per week, the

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Board may request documentation to determine whether there should be restrictions on the hours of work.

10. Complete a Nursing Course(s). Respondent, at her own expense, shall enroll and successfully complete a course(s) relevant to the practice of registered nursing no later than six months prior to the end of her probationary term.

Respondent shall obtain prior approval from the Board before enrolling in the course(s). Respondent shall submit to the Board the original transcripts or certificates of completion for the above required course(s). The Board shall return the original documents to Respondent after photocopying them for its records.

11. Cost Recovery. Respondent shall pay the amount of \$8,638.00, which is the balance of the cost recovery awarded in the prior Decision and Order No. 2002-164, effective February 10, 2004. Respondent shall be permitted to pay these costs in a payment plan approved by the Board, with payments to be completed no later than three months prior to the end of the probation term.

If Respondent has not complied with this condition during the probationary term, and Respondent has presented sufficient documentation of her good faith efforts to comply with this condition, and if no other conditions have been violated, the Board, in its discretion, may grant an extension of Respondent's probation period up to one year without further hearing in order to comply with this condition. During the one year extension, all original conditions of probation will apply.

12. Violation of Probation. If Respondent violates the conditions of her probation, the Board after giving Respondent notice and an opportunity to be heard, may set aside the stay order and impose the stayed discipline (revocation/suspension) of Respondent's license.

If during the period of probation, an accusation or petition to revoke probation has been filed against Respondent's license or the Attorney General's Office has been requested to prepare an accusation or petition to revoke probation against Respondent's license, the probationary period shall automatically be extended and shall not expire until the accusation or

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License Surrender. During Respondent's term of probation, if she ceases practicing due to retirement, health reasons or is otherwise unable to satisfy the conditions of probation, Respondent may surrender her license to the Board. The Board reserves the right to evaluate Respondent's request and to exercise its discretion whether to grant the request, or to take any other action deemed appropriate and reasonable under the circumstances, without further hearing. Upon formal acceptance of the tendered license and wall certificate, Respondent will no longer be subject to the conditions of probation.

Surrender of Respondent's license shall be considered a disciplinary action and shall become a part of Respondent's license history with the Board. A registered nurse whose license has been surrendered may petition the Board for reinstatement no sooner than the following minimum periods from the effective date of the disciplinary decision:

- (1) Two years for reinstatement of a license that was surrendered for any reason other than a mental or physical illness; or
 - (2) One year for a license surrendered for a mental or physical illness.
- 14. Physical Examination. During the period of probation, the Board reserves the right, if necessary, to order Respondent to undergo a physical examination. Respondent, at her expense, shall have a licensed physician, nurse practitioner, or physician assistant, who is approved by the Board before the assessment is performed, submit an assessment of the Respondent's physical condition and capability to perform the duties of a registered nurse. Such an assessment shall be submitted in a format acceptable to the Board. If medically determined, a recommended treatment program will be instituted and followed by the Respondent with the physician, nurse practitioner, or physician assistant providing written reports to the Board on forms provided by the Board.

If Respondent is determined to be unable to practice safely as a registered nurse, the licensed physician, nurse practitioner, or physician assistant making this determination shall immediately notify the Board and Respondent by telephone, and the Board shall request that the Attorney General's office prepare an accusation or petition to revoke probation. Respondent

shall immediately cease practice and shall not resume practice until notified by the Board.

During this period of suspension, Respondent shall not engage in any practice for which a license issued by the Board is required until the Board has notified Respondent that a medical determination permits Respondent to resume practice. This period of suspension will not apply to the reduction of this probationary time period.

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If Respondent fails to have the above assessment submitted to the Board within the time directed by Board staff, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. This period of suspension will not apply to the reduction of this probationary time period. The Board may waive or postpone this suspension only if significant, documented evidence of mitigation is provided. Such evidence must establish good faith efforts by Respondent to obtain the assessment, and a specific date for compliance must be provided. Only one such waiver or extension may be permitted.

Dependence. Respondent, at her expense, shall successfully complete during the probationary period or shall have successfully completed prior to commencement of probation a Board-approved treatment/rehabilitation program of at least six months duration. As required, reports shall be submitted by the program on forms provided by the Board. If Respondent has not completed a Board-approved treatment/rehabilitation program prior to commencement of probation, Respondent, within 45 days from the effective date of the decision, shall be enrolled in a program. If a program is not successfully completed within the first nine months of probation, the Board shall consider Respondent in violation of probation.

Based on Board recommendation, each week Respondent shall be required to attend at least one, but no more than five 12-step recovery meetings or equivalent (e.g., Narcotics Anonymous, Alcoholics Anonymous, etc.) and a nurse support group as approved and directed by the Board. If a nurse support group is not available, an additional 12-step meeting or equivalent shall be added. Respondent shall submit dated and signed documentation confirming such attendance to the Board during the entire period of probation. Respondent shall continue with the recovery plan recommended by the treatment/rehabilitation program or a licensed

Abstain from Use of Psychotropic (Mood-Altering) Drugs. Respondent shall completely abstain from the possession, injection or consumption by any route of all psychotropic (mood altering) drugs, including alcohol, except when the same are ordered by a health care professional legally authorized to do so as part of documented medical treatment. Respondent shall have sent to the Board, in writing and within fourteen (14) days, by the prescribing health professional, a report identifying the medication, dosage, the date the medication was prescribed, the Respondent's prognosis, the date the medication will no longer be required, and the effect on the recovery plan, if appropriate.

Respondent shall identify for the Board a single physician, nurse practitioner or physician assistant who shall be aware of Respondent's history of substance abuse and will coordinate and monitor any prescriptions for Respondent for dangerous drugs, controlled substances or mood-altering drugs. The coordinating physician, nurse practitioner, or physician assistant shall report to the Board on a quarterly basis Respondent's compliance with this condition. If any substances considered addictive have been prescribed, the report shall identify a program for the time limited use of any such substances.

The Board may require the single coordinating physician, nurse practitioner, or physician assistant to be a specialist in addictive medicine, or to consult with a specialist in addictive medicine.

participate in a random, biological fluid testing or a drug screening program which the Board approves. The length of time and frequency will be subject to approval by the Board. Respondent is responsible for keeping the Board informed of Respondent's current telephone number at all times. Respondent shall also ensure that messages may be left at the telephone number when she is not available and ensure that reports are submitted directly by the testing agency to the Board, as directed. Any confirmed positive finding shall be reported immediately to the Board by the program and Respondent shall be considered in violation of probation.

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 In addition, Respondent, at any time during the period of probation, shall fully cooperate with the Board or any of its representatives, and shall, when requested, submit to such tests and samples as the Board or its representatives may require for the detection of alcohol, narcotics, hypnotics, dangerous drugs, or other controlled substances.

If Respondent has a positive drug screen for any substance not legally authorized and not reported to the coordinating physician, nurse practitioner, or physician assistant, and the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

If Respondent fails to participate in a random, biological fluid testing or drug screening program within the specified time frame, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. After taking into account documented evidence of mitigation, if the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

18. Mental Health Examination. During the period of probation, the Board reserves the right, if necessary, to order Respondent to undergo a mental health examination including psychological testing as appropriate to determine her capability to perform the duties of a registered nurse. The examination will be performed by a psychiatrist, psychologist or other licensed mental health practitioner approved by the Board. The examining mental health practitioner will submit a written report of that assessment and recommendations to the Board. All costs are the responsibility of Respondent. Recommendations for treatment, therapy or counseling made as a result of the mental health examination will be instituted and followed by Respondent.

If Respondent is determined to be unable to practice safely as a registered nurse, the licensed mental health care practitioner making this determination shall immediately notify the Board and Respondent by telephone, and the Board shall request that the Attorney General's

office prepare an accusation or petition to revoke probation. Respondent shall immediately cease practice and may not resume practice until notified by the Board. During this period of suspension, Respondent shall not engage in any practice for which a license issued by the Board is required, until the Board has notified Respondent that a mental health determination permits Respondent to resume practice. This period of suspension will not apply to the reduction of this probationary time period.

If Respondent fails to have the above assessment submitted to the Board within the time directed by Board staff, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. This period of suspension will not apply to the reduction of this probationary time period. The Board may waive or postpone this suspension only if significant, documented evidence of mitigation is provided. Such evidence must establish good faith efforts by Respondent to obtain the assessment, and a specific date for compliance must be provided. Only one such waiver or extension may be permitted.

19. Therapy or Counseling Program. Respondent, at her expense, shall participate in an on-going counseling program until such time as the Board releases her from this requirement and only upon the recommendation of the counselor. Written progress reports from the counselor will be required at various intervals.

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Registered Nurse License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be, bound by the Decision and Order of the Board of Registered Nursing.

Respondent

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ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Registered Nursing of the Department of Consumer Affairs. DATED: 8/8/05 BILL LOCKYER, Attorney General of the State of California ebecca M. Hunstein Deputy Attorney General Attorneys for Complainant

Exhibit A Petition to Revoke Probation No. 2002-164

		·	
1	BILL LOCKYER, Attorney General		
2	of the State of California REBECCA M. HEINSTEIN, State Bar No. 173202		
3	Deputy Attorney General California Department of Justice	•	
4	455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004		
5	Telephone: (415) 703-5604 Facsimile: (415) 703-5480	•	
6	Attorneys for Complainant	•	
7	BEFORE THE		
8	BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA		
9			
10	In the Matter of the Petition to Revoke Probation	Case No. 2002-164	
11	Against:	Case 110. 2002-104	
12	NANCY ELIZABETH VANCIEL 3400 Richmond Parkway, Apt. 1410	PETITION TO REVOKE PROBATION	
13	Richmond, California 94806	IRODATION	
14	Registered Nurse License No. 495969	·	
15	Respondent.		
16			
17	Complainant alleges:		
18	PARTIE	re	
19	·	_	
20		. (Complainant) brings this Petition to	
	Revoke Probation solely in her official capacity as the		
21	Registered Nursing, Department of Consumer Affairs.		
22	2. On or about August 31, 1993, the Board of Registered Nursing issued		
23	Registered Nurse License Number 495969 to Nancy E. Vanciel, also known as Nancy Elizabeth		
24	Vanciel (Respondent). The license was in full force	•	
25	brought herein and will expire on May 31, 2007, unless renewed.		
26	3. In a disciplinary action entitled "In the Matter of the Accusation Against		
27	Nancy E. Vanciel, a.k.a. Nancy Elizabeth Vanciel," Case No. 2002-164, the Board of Registered		
28 I	Nursing issued a decision effective February 10, 200	M in which Demandant's license	

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1	revoked. However, the revocation was stayed and Respondent was placed on probation for a			
2	period of five (5) years, with certain terms and conditions. A copy of the decision is attached as			
3	Exhibit A and is incorporated by reference.			
4	FIRST CAUSE TO REVOKE PROBATION			
5	(Failure to Abstain from all Psychotropic Drugs, Including Alcohol)			
6	4. At all times after the effective date of Respondent's probation, Condition			
7	#16 stated:			
8	Abstain from Use of Psychotropic (Mood-Altering) Drugs. Respondent			
9				
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11	sent to the Board, in writing and within fourteen (14) days, by the prescribing health professional, a report identifying the medication, dosage, the date the			
12	medication was prescribed, the Respondent's prognosis, the date the medication will no longer be required, and the effect on the recovery plan, if			
13	appropriate. Respondent shall identify for the Board a single physician, nurse practitioner or			
14				
15	drugs, controlled substances or mood-altering drugs. The coordinating physician, nurse practitioner, or physician assistant shall report to the Board on a quarterly basis Respondent's compliance with this condition. If any substances considered			
16	addictive have been prescribed, the report shall identify a program for the time limited use of any such substances.			
17	The Board may require the single coordinating physician, nurse practitioner, or physician assistant to be a specialist in addictive medicine, or to			
18	consent with a specialist in addictive medicine.			
19	5. Respondent's probation is subject to revocation because she failed to			
20	comply with Probation Term #16, referenced above. The facts and circumstances regarding this			
21	violation are that Respondent tested positive for Ethanol on July 7, 2004, and July 29, 2004.			
22	SECOND CAUSE TO REVOKE PROBATION			
23	(Failure to Submit to Tests and Samples)			
24	6. At all times after the effective date of Respondent's probation, Condition			
25	#17 stated:			
26	Submit to Tests and Samples. Respondent, at her own expense, shall participate			
27	in a random, biological fluid testing or a drug screening program which the Board approves. The length of time and frequency will be subject to approval by the			
28	Board. Respondent is responsible for keeping the Board informed of			

Respondent's current telephone number at all times. Respondent shall also ensure that messages may be left at the telephone number when she is not available and ensure that reports are submitted directly by the testing agency to the Board, as directed. Any confirmed positive finding shall be reported immediately to the Board by the program and Respondent shall be considered in violation of probation.

In addition, Respondent, at any time during the period of probation, shall fully cooperate with the Board or any of its representatives, and shall, when

In addition, Respondent, at any time during the period of probation, shall fully cooperate with the Board or any of its representatives, and shall, when requested, submit to such tests and samples as the Board or its representatives may require for the detection of alcohol, narcotics, hypnotics, dangerous drugs, or other controlled substances.

If Respondent has a positive drug screen for any substance not legally authorized and not reported to the coordinating physician, nurse practitioner, or physician assistant, and the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

If Respondent fails to participate in a random, biological fluid testing or drug screening program within the specified time frame, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. After taking into account documented evidence of mitigation, if the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

7. Respondent's probation is subject to revocation because she failed to comply with Probation Term #17, referenced above. The facts and circumstances regarding this violation are that on or about December 28, 2004, Respondent submitted a specimen that was rejected by the testing lab due to "possible oxidant activity," which means the specimen she submitted may have been adulterated or altered.

THIRD CAUSE TO REVOKE PROBATION

(Failure to Comply with the Probation Program)

8. At all times after the effective date of Respondent's probation, Condition

#2 stated:

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Comply with the Board's Probation Program. Respondent shall fully comply with the terms and conditions of the Probation Program established by the Board and cooperate with representatives of the Board in its monitoring and investigation of the Respondent's compliance with the Board's Probation Program. Respondent shall inform the Board in writing within no more than 15 days of any address change and shall at all times maintain an active, current license status with the Board, including during any period of suspension.

Upon successful completion of probation, Respondent's license shall be fully restored.

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1	9. Respondent's probation is subject to revocation because she failed to		
2	comply with Probation Condition #2, referenced above. The facts and circumstances regarding		
3	this violation are that Respondent failed to comply with the conditions of her probation by failing		
4	to comply with Conditions #16 and #17, as set forth above.		
5	<u>PRAYER</u>		
6	WHEREFORE, Complainant prays that a hearing be held on the matters herein		
7	alleged, and that following the hearing, the Board of Registered Nursing issue a decision:		
8	1. Revoking the probation that was granted by the Board of Registered		
9	Nursing in Case No. 2002-164 and imposing the disciplinary order that was stayed thereby		
10	revoking Registered Nurse License Number 495969, issued to Nancy E. Vanciel, also known as		
11	Nancy Elizabeth Vanciel;		
12	2. Revoking or suspending Registered Nurse License Number 495969 issued		
13	to Nancy E. Vanciel, also known as Nancy Elizabeth Vanciel;		
14	 Taking such other and further action as deemed necessary and proper. 		
15			
16	DATED: 5/4/05		
17	Rute Don- To		
18	RUTH ANN TERRY, M.P.H., R.N. Executive Officer		
19	Board of Registered Nursing Department of Consumer Affairs		
20 21	State of California		
22	Complainant		
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Exhibit A

Decision and Order

Board of Registered Nursing Case No. 2002-164

BEFORE THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against:	Case No. 2002-164
NANCY E. VANCIEL a.k.a. NANCY ELIZABETH VANCIEI	OAH No. N2002070782

a.k.a. NANCY ELIZABETH VANCIEL 431 22nd Street Richmond, CA 94801

Registered Nurse License No. 495969

Respondent

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Registered Nursing, Department of Consumer Affairs, as it's Decision in the above entitled matter.

This Decision shall become effective on February 10, 2004	
TIS SO ORDERED January 9, 2004	

FOR THE BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS

1 BILL LOCKYER, Attorney General of the State of California 2 REBECCA M. HEINSTEIN, State Bar No. 173202 Deputy Attorney General 3 California Department of Justice 455 Golden Gate Avenue, Suite 11000 4 San Francisco, CA 94102-7004 Telephone: (415) 703-5604 5 Facsimile: (415) 703-5480 6 Attorneys for Complainant 7 BEFORE THE BOARD OF REGISTERED NURSING 8 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 9 10 In the Matter of the Accusation Against: Case No. 2002-164 11 NANCY E. VANCIEL, a.k.a. NANCY ELIZABETH VANCIEL OAH No. N2002070782 12 3400 Richmond Parkway, Apt. 1410 STIPULATED SETTLEMENT AND Richmond, CA 94806 13 DISCIPLINARY ORDER Registered Nurse License No. 495969 14 Respondent. 15 16 17 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the 18 above-entitled proceedings that the following matters are true: 19 **PARTIES** 20 Ruth Ann Terry, M.P.H., R.N. (Complainant) is the Executive Officer of 1. the Board of Registered Nursing. She brought this action solely in her official capacity and is 21 represented in this matter by Bill Lockyer, Attorney General of the State of California, by 22 23 Rebecca M. Heinstein, Deputy Attorney General. 24 2. Nancy E. Vanciel, a.k.a Nancy Elizabeth Vanciel (Respondent) is 25 representing herself in this proceeding and has chosen not to exercise her right to be represented 26 by counsel. 27 3. On or about August 31, 1993, the Board of Registered Nursing issued Registered Nurse License No. 495969 to Nancy E. Vanciel, a.k.a Nancy Elizabeth Vanciel

(Respondent). The license was in full force and effect at all times relevant to the charges brought in Accusation No. 2002-164 and will expire on May 31, 2005, unless renewed. **JURISDICTION** Accusation No. 2002-164 was filed before the Board of Registered 4. Nursing (Board), Department of Consumer Affairs, and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on June 17, 2002. Respondent timely filed her Notice of Defense contesting the Accusation. A copy of Accusation No. 2002-164 is attached as Exhibit A and incorporated herein by reference. ADVISEMENT AND WAIVERS Respondent has carefully read, and understands the charges and allegations 5. in Accusation No. 2002-164. Respondent has also carefully read, and understands the effects of this Stipulated Settlement and Disciplinary Order.

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6. Respondent is fully aware of her legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at her own expense; the right to confront and cross-examine the witnesses against her; the right to present evidence and to testify on her own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent admits the charges and allegations set forth in the Second through Tenth Causes for Discipline in Accusation No. 2002-164.
- 9. Respondent admits the charges and allegations set forth in the First Cause for Discipline in Accusation No. 2002-164, with the exception of paragraph (c).
- 10. Respondent admits that on or about March 21, 2002, Jonathan E. French, Ph.D., found that Respondent's nursing practice should be restricted to exclude critical patient

care and access to psychoactive medications.

Respondent agrees that her Registered Nurse License is subject to discipline and she agrees to be bound by the Board's imposition of discipline as set forth in the Disciplinary Order below.

CONTINGENCY

- Nursing. Respondent understands and agrees that counsel for Complainant and the staff of the Board of Registered Nursing may communicate directly with the Board regarding this stipulation and settlement, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 13. The parties understand and agree that facsimile copies of this Stipulated Settlement and Disciplinary Order, including facsimile signatures thereto, shall have the same force and effect as the originals.
- 14. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Registered Nurse License No. 495969 issued to Respondent Nancy E. Vanciel, a.k.a Nancy Elizabeth Vanciel is revoked. However, the revocation is stayed and Respondent is placed on probation for five (5) years on the following terms and conditions.

Severability Clause. Each condition of probation contained herein is a separate and distinct condition. If any condition of this Order, or any application thereof, is declared

unenforceable in whole, in part, or to any extent, the remainder of this Order, and all other applications thereof, shall not be affected. Each condition of this Order shall separately be valid and enforceable to the fullest extent permitted by law.

1. Obey All Laws. Respondent shall obey all federal, state and local laws. A full and detailed account of any and all violations of law shall be reported by Respondent to the Board in writing within seventy-two (72) hours of occurrence. To permit monitoring of compliance with this condition, Respondent shall submit completed fingerprint forms and fingerprint fees within 45 days of the effective date of the decision, unless previously submitted as part of the licensure application process.

Criminal Court Orders: If Respondent is under criminal court orders, including probation or parole, and the order is violated, this shall be deemed a violation of these probation conditions, and may result in the filing of an accusation and/or petition to revoke probation.

2. Comply with the Board's Probation Program. Respondent shall fully comply with the conditions of the Probation Program established by the Board and cooperate with representatives of the Board in its monitoring and investigation of the Respondent's compliance with the Board's Probation Program. Respondent shall inform the Board in writing within no more than 15 days of any address change and shall at all times maintain an active, current license status with the Board, including during any period of suspension.

Upon successful completion of probation, Respondent's license shall be fully restored.

- 3. Report in Person. Respondent, during the period of probation, shall appear in person at interviews/meetings as directed by the Board or its designated representatives.
- 4. Residency, Practice, or Licensure Outside of State. Periods of residency or practice as a registered nurse outside of California shall not apply toward a reduction of this probation time period. Respondent's probation is tolled, if and when she resides outside of California. Respondent must provide written notice to the Board within 15 days of any change of residency or practice outside the state, and within 30 days prior to re-establishing residency or

returning to practice in this state.

Respondent shall provide a list of all states and territories where she has ever been licensed as a registered nurse, vocational nurse, or practical nurse. Respondent shall further provide information regarding the status of each license and any changes in such license status during the term of probation. Respondent shall inform the Board if she applies for or obtains a new nursing license during the term of probation.

5. Submit Written Reports. Respondent, during the period of probation, shall submit or cause to be submitted such written reports/declarations and verification of actions under penalty of perjury, as required by the Board. These reports/declarations shall contain statements relative to Respondent's compliance with all the conditions of the Board's Probation Program. Respondent shall immediately execute all release of information forms as may be required by the Board or its representatives.

Respondent shall provide a copy of this Decision to the nursing regulatory agency in every state and territory in which she has a registered nurse license.

6. Function as a Registered Nurse. Respondent, during the period of probation, shall engage in the practice of registered nursing in California for a minimum of 24 hours per week for 6 consecutive months or as determined by the Board.

For purposes of compliance with the section, "engage in the practice of registered nursing" may include, when approved by the Board, volunteer work as a registered nurse, or work in any non-direct patient care position that requires licensure as a registered nurse.

The Board may require that advanced practice nurses engage in advanced practice nursing for a minimum of 24 hours per week for 6 consecutive months or as determined by the Board.

If Respondent has not complied with this condition during the probationary term, and Respondent has presented sufficient documentation of her good faith efforts to comply with this condition, and if no other conditions have been violated, the Board, in its discretion, may grant an extension of Respondent's probation period up to one year without further hearing in order to comply with this condition. During the one year extension, all original conditions of

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 7. Employment Approval and Reporting Requirements. Respondent shall obtain prior approval from the Board before commencing or continuing any employment, paid or voluntary, as a registered nurse. Respondent shall cause to be submitted to the Board all performance evaluations and other employment related reports as a registered nurse upon request of the Board.

Respondent shall provide a copy of this Decision to her employer and immediate supervisors prior to commencement of any nursing or other health care related employment.

In addition to the above, Respondent shall notify the Board in writing within seventy-two (72) hours after she obtains any nursing or other health care related employment. Respondent shall notify the Board in writing within seventy-two (72) hours after she is terminated or separated, regardless of cause, from any nursing, or other health care related employment with a full explanation of the circumstances surrounding the termination or separation.

8. Supervision. Respondent shall obtain prior approval from the Board regarding Respondent's level of supervision and/or collaboration before commencing or continuing any employment as a registered nurse, or education and training that includes patient care.

Respondent shall practice only under the direct supervision of a registered nurse in good standing (no current discipline) with the Board of Registered Nursing, unless alternative methods of supervision and/or collaboration (e.g., with an advanced practice nurse or physician) are approved.

Respondent's level of supervision and/or collaboration may include, but is not limited to the following:

- (a) Maximum The individual providing supervision and/or collaboration is present in the patient care area or in any other work setting at all times.
- (b) Moderate The individual providing supervision and/or collaboration is in the patient care unit or in any other work setting at least half the hours Respondent works.

- (c) Minimum The individual providing supervision and/or collaboration has person-to-person communication with Respondent at least twice during each shift worked.
- (d) Home Health Care If Respondent is approved to work in the home health care setting, the individual providing supervision and/or collaboration shall have person-to-person communication with Respondent as required by the Board each work day. Respondent shall maintain telephone or other telecommunication contact with the individual providing supervision and/or collaboration as required by the Board during each work day. The individual providing supervision and/or collaboration shall conduct, as required by the Board, periodic, on-site visits to patients' homes visited by Respondent with or without Respondent present.
- 9. Employment Limitations. During the period of probation, Respondent may only perform the duties at the State of California, Department of Health Services ("DHS") as described in the "Alternate Assignment Proposal" attached hereto as Exhibit B and incorporated herein by reference. If the position at DHS as described in the "Alternate Assignment Proposal" becomes unavailable to Respondent during the period of probation, Respondent must obtain prior approval from the Board before commencing any new duties or employment at DHS or elsewhere.

Respondent shall not work for a nurse's registry, in any private duty position as a registered nurse, a temporary nurse placement agency, a traveling nurse, or for an in-house nursing pool.

Respondent shall not work for a licensed home health agency as a visiting nurse unless the registered nursing supervision and other protections for home visits have been approved by the Board. Respondent shall not work in any other registered nursing occupation where home visits are required.

Respondent shall not work in any health care setting as a supervisor of registered nurses. The Board may additionally restrict Respondent from supervising licensed vocational nurses and/or unlicensed assistive personnel on a case-by-case basis

Respondent shall not work as a faculty member in an approved school of nursing or as an instructor in a Board approved continuing education program.

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 Respondent shall work only on a regularly assigned, identified and predetermined worksite(s) and shall not work in a float capacity.

If Respondent is working or intends to work in excess of 40 hours per week, the Board may request documentation to determine whether there should be restrictions on the hours of work.

10. Complete a Nursing Course(s). Respondent, at her own expense, shall enroll and successfully complete a course(s) relevant to the practice of registered nursing no later than six months prior to the end of her probationary term.

Respondent shall obtain prior approval from the Board before enrolling in the course(s). Respondent shall submit to the Board the original transcripts or certificates of completion for the above required course(s). The Board shall return the original documents to Respondent after photocopying them for its records.

11. Cost Recovery. Respondent shall pay to the Board costs associated with its investigation and enforcement pursuant to Business and Professions Code section 125.3 in the amount of \$12,700.00. Respondent shall be permitted to pay these costs in a payment plan approved by the Board, with payments to be completed no later than three months prior to the end of the probation term.

If Respondent has not complied with this condition during the probationary term, and Respondent has presented sufficient documentation of her good faith efforts to comply with this condition, and if no other conditions have been violated, the Board, in its discretion, may grant an extension of Respondent's probation period up to one year without further hearing in order to comply with this condition. During the one year extension, all original conditions of probation will apply.

12. Violation of Probation. If Respondent violates the conditions of her probation, the Board after giving Respondent notice and an opportunity to be heard, may set aside the stay order and impose the stayed discipline (revocation/suspension) of Respondent's license.

If during the period of probation, an accusation or petition to revoke probation has

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 been filed against Respondent's license or the Attorney General's Office has been requested to prepare an accusation or petition to revoke probation against Respondent's license, the probationary period shall automatically be extended and shall not expire until the accusation or petition has been acted upon by the Board.

practicing due to retirement, health reasons or is otherwise unable to satisfy the conditions of probation, Respondent may surrender her license to the Board. The Board reserves the right to evaluate Respondent's request and to exercise its discretion whether to grant the request, or to take any other action deemed appropriate and reasonable under the circumstances, without further hearing. Upon formal acceptance of the tendered license and wall certificate, Respondent will no longer be subject to the conditions of probation.

Surrender of Respondent's license shall be considered a disciplinary action and shall become a part of Respondent's license history with the Board. A registered nurse whose license has been surrendered may petition the Board for reinstatement no sooner than the following minimum periods from the effective date of the disciplinary decision:

- (1) Two years for reinstatement of a license that was surrendered for any reason other than a mental or physical illness; or
 - (2) One year for a license surrendered for a mental or physical illness.
- 14. Physical Examination. Within 45 days of the effective date of this Decision, Respondent, at her expense, shall have a licensed physician, nurse practitioner, or physician assistant, who is approved by the Board before the assessment is performed, submit an assessment of the Respondent's physical condition and capability to perform the duties of a registered nurse. Such an assessment shall be submitted in a format acceptable to the Board. If medically determined, a recommended treatment program will be instituted and followed by the Respondent with the physician, nurse practitioner, or physician assistant providing written reports to the Board on forms provided by the Board.

If Respondent is determined to be unable to practice safely as a registered nurse, the licensed physician, nurse practitioner, or physician assistant making this determination shall

immediately notify the Board and Respondent by telephone, and the Board shall request that the Attorney General's office prepare an accusation or petition to revoke probation. Respondent shall immediately cease practice and shall not resume practice until notified by the Board. During this period of suspension, Respondent shall not engage in any practice for which a license issued by the Board is required until the Board has notified Respondent that a medical determination permits Respondent to resume practice. This period of suspension will not apply to the reduction of this probationary time period.

If Respondent fails to have the above assessment submitted to the Board within the 45-day requirement, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. This period of suspension will not apply to the reduction of this probationary time period. The Board may waive or postpone this suspension only if significant, documented evidence of mitigation is provided. Such evidence must establish good faith efforts by Respondent to obtain the assessment, and a specific date for compliance must be provided. Only one such waiver or extension may be permitted.

Dependence. Respondent, at her expense, shall successfully complete during the probationary period or shall have successfully completed prior to commencement of probation a Board-approved treatment/rehabilitation program of at least six months duration. As required, reports shall be submitted by the program on forms provided by the Board. If Respondent has not completed a Board-approved treatment/rehabilitation program prior to commencement of probation, Respondent, within 45 days from the effective date of the decision, shall be enrolled in a program. If a program is not successfully completed within the first nine months of probation, the Board shall consider Respondent in violation of probation.

Based on Board recommendation, each week Respondent shall be required to attend at least one, but no more than five 12-step recovery meetings or equivalent (e.g., Narcotics Anonymous, Alcoholics Anonymous, etc.) and a nurse support group as approved and directed by the Board. If a nurse support group is not available, an additional 12-step meeting or equivalent shall be added. Respondent shall submit dated and signed documentation confirming

 such attendance to the Board during the entire period of probation. Respondent shall continue with the recovery plan recommended by the treatment/rehabilitation program or a licensed mental health examiner and/or other ongoing recovery groups.

shall completely abstain from the possession, injection or consumption by any route of all psychotropic (mood altering) drugs, including alcohol, except when the same are ordered by a health care professional legally authorized to do so as part of documented medical treatment. Respondent shall have sent to the Board, in writing and within fourteen (14) days, by the prescribing health professional, a report identifying the medication, dosage, the date the medication was prescribed, the Respondent's prognosis, the date the medication will no longer be required, and the effect on the recovery plan, if appropriate.

Respondent shall identify for the Board a single physician, nurse practitioner or physician assistant who shall be aware of Respondent's history of substance abuse and will coordinate and monitor any prescriptions for Respondent for dangerous drugs, controlled substances or mood-altering drugs. The coordinating physician, nurse practitioner, or physician assistant shall report to the Board on a quarterly basis Respondent's compliance with this condition. If any substances considered addictive have been prescribed, the report shall identify a program for the time limited use of any such substances.

The Board may require the single coordinating physician, nurse practitioner, or physician assistant to be a specialist in addictive medicine, or to consult with a specialist in addictive medicine.

participate in a random, biological fluid testing or a drug screening program which the Board approves. The length of time and frequency will be subject to approval by the Board. Respondent is responsible for keeping the Board informed of Respondent's current telephone number at all times. Respondent shall also ensure that messages may be left at the telephone number when she is not available and ensure that reports are submitted directly by the testing agency to the Board, as directed. Any confirmed positive finding shall be reported immediately

to the Board by the program and Respondent shall be considered in violation of probation.

In addition, Respondent, at any time during the period of probation, shall fully cooperate with the Board or any of its representatives, and shall, when requested, submit to such tests and samples as the Board or its representatives may require for the detection of alcohol, narcotics, hypnotics, dangerous drugs, or other controlled substances.

If Respondent has a positive drug screen for any substance not legally authorized and not reported to the coordinating physician, nurse practitioner, or physician assistant, and the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

If Respondent fails to participate in a random, biological fluid testing or drug screening program within the specified time frame, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. After taking into account documented evidence of mitigation, if the Board files a petition to revoke probation or an accusation, the Board may suspend Respondent from practice pending the final decision on the petition to revoke probation or the accusation. This period of suspension will not apply to the reduction of this probationary time period.

18. Mental Health Examination. During the period of probation, the Board reserves the right, if necessary, to order Respondent to undergo a mental health examination including psychological testing as appropriate to determine her capability to perform the duties of a registered nurse. The examination will be performed by a psychiatrist, psychologist or other licensed mental health practitioner approved by the Board. The examining mental health practitioner will submit a written report of that assessment and recommendations to the Board. All costs are the responsibility of Respondent. Recommendations for treatment, therapy or counseling made as a result of the mental health examination will be instituted and followed by Respondent.

If Respondent is determined to be unable to practice safely as a registered nurse, the licensed mental health care practitioner making this determination shall immediately notify

the Board and Respondent by telephone, and the Board shall request that the Attorney General's office prepare an accusation or petition to revoke probation. Respondent shall immediately cease practice and may not resume practice until notified by the Board. During this period of suspension, Respondent shall not engage in any practice for which a license issued by the Board is required, until the Board has notified Respondent that a mental health determination permits Respondent to resume practice. This period of suspension will not apply to the reduction of this probationary time period.

If Respondent fails to have the above assessment submitted to the Board within the 45-day requirement, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. This period of suspension will not apply to the reduction of this probationary time period. The Board may waive or postpone this suspension only if significant, documented evidence of mitigation is provided. Such evidence must establish good faith efforts by Respondent to obtain the assessment, and a specific date for compliance must be provided. Only one such waiver or extension may be permitted.

19. Therapy or Counseling Program. Respondent, at her expense, shall participate in an on-going counseling program until such time as the Board releases her from this requirement and only upon the recommendation of the counselor. Written progress reports from the counselor will be required at various intervals.

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my registered nurse license. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Board of Registered Nursing.

NANCY E. VANCIEL,

Respondent

ENDORSEMENT The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Board of Registered Nursing of the Department of Consumer Affairs. DATED: 11/12/03 BILL LOCKYER, Attorney General of the State of California Deputy Attorney General Attorneys for Complainant

Exhibit A
Accusation No. 2002-164

1	BILL LOCKYER, Attorney General of the State of California		
2	REBECCA M. HEINSTEIN, State Bar No. 173202 Deputy Attorney General		
3	California Department of Justice	F1	
4	455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102-7004		
5	Telephone: (415) 703-5604 Facsimile: (415) 703-5480		
6	Attorneys for Complainant		
7			
8	BEFORE T BOARD OF REGISTE		
9	DEPARTMENT OF CON	ISUMER AFFAIRS	
10	STATE OF CAL	DIFURINA	
11	In the Matter of the Accusation Against:	Case No. 2002-164	
12	NANCY E. VANCIEL, a.k.a. NANCY ELIZABETH VANCIEL	ACCUSATION	
13	6080 Arlington Boulevard Richmond, CA 94805		
14	Registered Nurse License No. 495969,		
15	Respondent.		
16			
17	Complainant alleges:		
18	PARTIE	<u>ES</u>	
19	1. Ruth Ann Terry, M.P.H., R.N. ('Complainant") brings this Accusation solely	
20	in her official capacity as the Executive Officer of the	ne Board of Registered Nursing, Department	
21	of Consumer Affairs.		
22	2. On or about August 31, 1993, th	e Board of Registered Nursing ("Board")	
23	issued Registered Nurse License Number 495969 to Nancy E. Vanciel, a.k.a. Nancy Elizabeth		
24	Vanciel ("Respondent"). The License was in full for	rce and effect at all times relevant to the	
25	charges brought herein and will expire on May 31, 2	2003, unless renewed.	
26	STATUTORY PR	ROVISIONS	
27	3. Section 2750 of the Code provid	les, in pertinent part, that the Board may	
28	discipline any licensee, including a licensee holding	a temporary or an inactive license, for any	

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4. Section 2770.11(b) of the Code, states, in pertinent part, that "[i]f a committee determines that a registered nurse, who is terminated from the [diversion] program, presents a threat to the public or his or her own health and safety, the committee shall report the name and license number, along with a copy of all diversion records for that registered nurse, to the board's enforcement program. The board may use any of the records it receives under this subdivision in any disciplinary proceeding."

5. Section 820 of the Code states:

"Whenever it appears that any person holding a license, certificate or permit under this division or under any initiative act referred to in this division may be unable to practice his or her profession safely because the licentiate's ability to practice is impaired due to mental illness, or physical illness affecting competency, the licensing agency may order the licentiate to be examined by one or more physicians and surgeons or psychologists designated by the agency. The report of the examiners shall be made available to the licentiate and may be received as direct evidence in proceedings conducted pursuant to Section 822."

6. Section 822 of the Code states:

"If a licensing agency determines that its licentiate's ability to practice his or her profession safely is impaired because the licentiate is mentally ill, or physically ill affecting competency, the licensing agency may take action by any one of the following methods:

- (a) Revoking the licentiate's certificate or license.
- (b) Suspending the licentiate's right to practice.
- (c) Placing the licentiate on probation.
- (d) Taking such other action in relation to the licentiate as the licensing agency in its discretion deems proper."
- 7. Section 2761 of the Code provides, in pertinent part, that the Board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:
 - "(a) Unprofessional conduct, which includes, but is not limited to, the following:

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"(1) Incompetence, or gross negligence in carrying out usual certified or licensed nursing functions.

- Section 2762 of the Code states, in pertinent part, that "[i]n addition to other acts constituting unprofessional conduct within the meaning of this chapter [the Nursing Practice Act], it is unprofessional conduct for a person licensed under this chapter to do any of the following:
- (a) Obtain or possess in violation of law, or prescribe, or except as directed by a licensed physician and surgeon, dentist, or podiatrist administer to himself or herself, or furnish or administer to another, any controlled substance as defined in Division 10 (commencing with Section 11000) of the Health and Safety Code or any dangerous drug or dangerous device as defined in Section 4022.
- "(b) Use any controlled substance as defined in Division 10 (commencing with Section 11000) of the Health and Safety Code, or any dangerous drug or dangerous device as defined in Section 4022, or alcoholic beverages, to an extent or in a manner dangerous or injurious to himself or herself, any other person, or the public or to the extent that such use impairs his or her ability to conduct with safety to the public the practice authorized by his or her license.

- "(e) Falsify, or make grossly incorrect, grossly inconsistent, or unintelligible entries in any hospital, patient, or other record pertaining to the substances described in subdivision (a) of this section."
- Section 4060 of the Code states, in pertinent part, that no person shall possess any controlled substance, except that furnished to a person upon the prescription of a physician, dentist, podiatrist, or veterinarian, or furnished pursuant to a drug order issued by a certified nurse-midwife pursuant to Section 2746.51, a nurse practitioner pursuant to Section 2836.1, or a physician assistant pursuant to Section 3502.1.
 - 10. Section 11173(a) of the Health and Safety Code states that "[n]o person shall

revealed that Respondent was under the influence of Morphine, without direction from a licensed physician and surgeon, dentist, or podiatrist.

THIRD CAUSE FOR DISCIPLINE

(Obtaining and Self-Administering a Controlled Substance, Dangerous Drug, or Device)

25. Respondent is subject to disciplinary action under section 2761(a) of the Code on the grounds of unprofessional conduct, as defined by section 2762(a) of the Code, in that on or about June 25, 1997, a toxicology report revealed that Respondent was under the influence of Methadone and Norpropoxyphene, without the direction from a licensed physician and surgeon, dentist, or podiatrist.

ST. MARY'S MEDICAL CENTER

FOURTH CAUSE FOR DISCIPLINE

(Obtaining, Possessing, and Self-Administering a Controlled Substance, Dangerous Drug, or Device)

- 26. Respondent is subject to disciplinary action under section 2761(a) of the Code on the grounds of unprofessional conduct, as defined by section 2762(a) of the Code, in that between the approximate period of October 1997 and November 1998, while on duty as a registered nurse at St. Mary's Medical Center in San Francisco, California, Respondent did the following:
- a. Respondent admitted that she obtained an unknown quantity of Demerol by fraud, deceit, misrepresentation, subterfuge, or by concealment of a material fact in violation of section 11173(a) of the Health and Safety Code, by diverting Demerol from the hospital supply for her own use.
- b. Respondent possessed an unknown quantity of Demerol in violation of section 4060 of the Code.
- c. Respondent admitted that, four to five times per day, she self-administered an unknown quantity of Demerol that she had diverted from the hospital supply, without direction from a licensed physician and surgeon, dentist, or podiatrist.

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FIFTH CAUSE FOR DISCIPLINE

(Using a Controlled Substance, Dangerous Drug, or Alcoholic Beverage to a Dangerous Extent)

- 27. Respondent is subject to disciplinary action under section 2761(a) of the Code on the grounds of unprofessional conduct, as defined by section 2762(b) of the Code, in that she used Demerol to an extent or in a manner dangerous or injurious to herself or others and/or to the extent that such use impaired her ability to conduct with safety to the public the practice authorized by her license, as evidenced by the following:
- a. As set forth in paragraph 25a above, Respondent admitted that between the approximate period of October 1997 and November 1998, while on duty as a registered nurse at St. Mary's Medical Center in San Francisco, California, she diverted an unknown quantity of Demerol from the hospital supply, without direction from a licensed physician and surgeon, dentist, or podiatrist, and self-administered the drug four to five times per day.
- b. Respondent was hospitalized in or about November 1998 for drug detoxification.
- c. In or about January 1999, Respondent admitted that she was addicted to Demerol and entered into the Board's diversion program.
- d. On or about October 30, 2001, the Diversion Evaluation Committee ("DEC") terminated Respondent from diversion based a history of noncompliance, including a failure to undergo the required random bodily fluid testing. The DEC opined that Respondent was a public safety risk.

MT. DIABLO MEDICAL PAVILION SIXTH CAUSE FOR DISCIPLINE

(Falsify, or Make Grossly Incorrect, Grossly Inconsistent, or Unintelligible Entries in Medical Records)

28. Respondent is subject to disciplinary action under section 2761(a) of the Code on the grounds of unprofessional conduct, as defined by section 2762(e) of the Code, in that between the approximate period of September 2, 1996 and October 9, 1996, while on duty as a registered nurse at Mt. Diablo Medical Pavilion in Concord, California, she falsified, made

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grossly incorrect, grossly inconsistent or unintelligible entries in the hospital and patient records pertaining to controlled substances in the following respects:

Patient E. B. (MR # 0912)

- On September 4, 1996, at 3:30 p.m. and 6:30 p.m., Respondent signed out two (2) Vicodin tablets, for a total of four (4) tablets, on the Controlled Drug Record ("CDR") for patient E. B., but she failed to document the administration of the Vicodin in the medication administration record ("MAR"), and failed to otherwise account for the disposition of the four (4) Vicodin tablets.
- On September 5, 1996, at 4:30 p.m. and 8:30 p.m., Respondent signed out two (2) Vicodin tablets, for a total of four (4) tablets, on the CDR for patient E. B., but she failed to document the administration of the Vicodin in the MAR, and failed to otherwise account for the disposition of the four (4) Vicodin tablets.

Patient J. E. (MR # 2160)

- On September 2, 1996, at 5:30 p.m., Respondent signed out one (1) Ativan tablet on the CDR for patient J. E., but she failed to document the administration of the Ativan in the MAR.
- On September 4, 1996, at 9:00 p.m., Respondent signed out two (2) Ativan tablets on the CDR for patient J. E., but she failed to document the administration of the Ativan in the MAR, and failed to otherwise account for the disposition of the two (2) Ativan tablets.
- On September 5, 1996, at 7:45 p.m., Respondent signed out for one (1) Darvocet tablet on the CDR for patient J. E., but she failed to document the administration of Darvocet in the MAR.

Patient G. N. (MR #4739)

On September 4, 1996, at 7:30 p.m. and 11:00 p.m., Respondent signed out two (2) Tylenol with Codeine #3 tablets, for a total of four (4) tablets, on the CDR for patient G. .N., but she failed to document the administration of the Tylenol with Codeine #3 in the MAR, and failed to otherwise account for the disposition of the four (4) Tylenol with Codeine #3 tablets.

Patient L. H. (MR #4851)

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n. On October 7, 1996, at 7:30 p.m., Respondent signed out two (2) Vicodin

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tablets, on the CDR for patient L. H., but she failed to document the administration of Vicodin in the MAR, and failed to otherwise account for the disposition of the two (2) Vicodin tablets.

Patient L. A. (MR # 4913)

- On October 7, 1996, at 9:00 p.m. and 11:00 p.m., Respondent signed out 10 mg. of Morphine, for a total of 20 mg. of Morphine on the CDR for patient L. A., documented on the CDR that she obtained a total of 10 mg, of the drug for the patient and wasted a total of 10 mg. of the drug, but she failed to document the administration of Morphine in the MAR, failed to obtain a counter-signature for the 9:00 p.m. dose that she wasted, and failed to otherwise account for the disposition of 10 mg. of Morphine.
- On October 8, 1996, at 9:00 p.m. and 11:40 p.m., Respondent signed out 10 mg. of Morphine, for a total of 20 mg. of Morphine, on the CDR for patient L. A., documented on the record that she obtained a total of 10 mg. of the drug for the patient and wasted a total of 10 mg. of the drug, obtained a counter-signature for the wastage, but she failed to document the administration of Morphine in the MAR, and failed to otherwise account for the disposition of 10 mg. of Morphine.
- On October 9, 1996, at 3:40 p.m., Respondent signed out 10 mg. of Morphine on the CDR for patient L. A., documented on the record that she obtained a total of 5 mg, of the drug for the patient and wasted 5 mg. of the drug, obtained a counter-signature for the wastage, but she failed to document the administration of Morphine in the MAR, and failed to otherwise account for the disposition of 5 mg. of Morphine.
- On October 9, 1996, at 8:00 p.m. and 9:00 p.m. (1 hour apart), Respondent signed out 10 mg. of Morphine, for a total of 20 mg. of Morphine, on the CDR for patient L. A., documented on the record that she obtained a total of 10 mg. of the drug for the patient and wasted a total of 10 mg. of the drug, obtained a counter-signature for the wastage, but she failed to document the administration of Morphine in the MAR and failed to otherwise account for the disposition of 10 mg, of Morphine.
- 29. On or about June 5, 1997, Respondent admitted to the Board's investigator that while on duty as a registered nurse at Mt. Diablo Medical Pavilion in Concord, California,

she made "many errors in documentation," and failed to document narcotics and regularly scheduled medications.

SEVENTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct - Gross Negligence)

30. Respondent is subject to disciplinary action under section 2761(a) of the Code, on the grounds of unprofessional conduct, as defined by section 2761(a)(1) of the Code and section 1442 of the California Code of Regulations, in that between the approximate period of September 2, 1996 and October 9, 1996, while on duty as a registered nurse at Mt. Diablo Medical Pavilion in Concord, California, Respondent repeatedly violated section 2762(e) of the Code, as set forth in paragraphs 27, 28 and 29, above.

ALTA BATES MEDICAL CENTER

EIGHTH CAUSE FOR DISCIPLINE

(Obtaining and Possessing a Controlled Substance. Dangerous Drug, or Device)

- 31. Respondent is subject to disciplinary action under section 2761(a) of the Code on the grounds of unprofessional conduct, as defined by section 2762(a) of the Code, in that between the approximate period of May 1994 to August 6, 1996, while on duty as a registered nurse at Alta Bates Medical Center in Berkeley, California, Respondent did the following:
- Respondent admitted that she obtained an unknown quantity of Demerol and Vicodin by fraud, deceit, misrepresentation, subterfuge, or by concealment of a material fact in violation of section 11173(a) of the Health and Safety Code, by diverting Demerol and Vicodin from the hospital supply for her own use.
- Respondent possessed an unknown quantity of Demerol and Vicodin in violation of section 4060 of the Code.

NINTH CAUSE FOR DISCIPLINE

(Falsify, or Make Grossly Incorrect, Grossly Inconsistent, or Unintelligible Entries in Medical Records)

32. Respondent is subject to disciplinary action under section 2761(a) of the Code on the grounds of unprofessional conduct, as defined by section 2762(e) of the Code, in that between the approximate period of July 15, 1996 and August 5, 1996, while employed as a registered nurse at Alta Bates Medical Center in Berkeley, California, she made false, grossly incorrect, grossly inconsistent, or unintelligible entries in the hospital and patient records in the following respects:

Patient K.P. (No. 8661043)

Between July 18, 1996 and July 24, 1996, when Respondent was not assigned to care for patient K. P., Respondent signed out Demerol from the Sure-Med narcotic dispenser ("Sure-Med") for the patient. Respondent failed to document the administration of any of the drug in the MAR, and failed to otherwise account for the disposition of 950 mg. of Demerol that she withdrew from the Sure-Med narcotic dispenser, as follows:

	Date Withdrawn	Time Withdrawn	Amount Withdrawn
16	7/18/96	7:46:02 p.m.	100 mg.
17	7/18/96	9:00:15 p.m.	100 mg.
18 19	7/21/96	5:27:14 p.m.	100 mg.
20	7/21/96	8:48:33 p.m.	75`mg.
21	7/22/96	6:35:18 p.m.	75 mg.
22	7/22/96	8:08:58 p.m.	100 mg.
23	7/22/96	10:15:28 p.m.	100 mg.
24	7/24/96	7:22:20 p.m.	100 mg.
25	7/24/96	9:59:46 p.m.	100 mg.
26	7/24/96	11:02:58 p.m.	100 mg.

On or about July 24, 1996, at 4:09:15 p.m. and 4:34:52 p.m. (less than 30 minutes apart), when Respondent was not assigned to care for patient K. P., Respondent signed

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out 100 mg. of Demerol (for a total of 200 mg. of the drug) from the Sure-Med for the patient. Respondent failed to document the administration of any of the drug in the MAR, and failed to otherwise account for the disposition of 200 mg. of Demerol.

Between July 25, 1996 and July 30, 1996, while assigned to care for patient K. P., Respondent signed out Demerol and Temazepam, from the Sure-Med for the patient, but she failed to document the administration of any of the drugs in the MAR, and failed to otherwise account for the disposition of 900 mg. of Demerol and two (2) 15 mg. capsules of Temazepam that she withdrew from the Sure-Med, as follows:

9	Date Withdrawn	Time Withdrawn	Amount Withdrawn/Drug
10	7/25/96	4:56:23 p.m.	100 mg. of Demerol
. 11	7/25/96	10:31:50 p.m.	100 mg. of Demerol
12	7/26/96	9:45:31 p.m.	100 mg. of Demerol
13	7/29/96	5:39:13 p.m.	100 mg. of Demerol
14	7/29/96	7:34:24 p.m.	100 mg. of Demerol
15	7/29/96	8:38:39 p.m.	100 mg. of Demerol
16	7/29/96	9:58:06 p.m.	100 mg. of Demerol
17	7/29/96	9:01:30 p.m.	One (1) 15 mg. capsule
18			of Temazepam
19	7/30/96	6:43:43 p.m.	100 mg. of Demerol
20	7/30/96	7:50:51 p.m.	100 mg. of Demerol
21	7/30/96	9:56:06 p.m.	One (1) 15 mg. capsule
22		•	of Temazepam

- On or about July 25, 1996, while assigned to care for patient K. P., respondent made grossly inconsistent entries when, at 3:58:46 p.m., she signed out 100 mg. of Demerol from the Sure-Med for the patient, and charted the administration of the Demerol on the MAR as having been administered at 2:50 p.m., over an hour prior to the time that the drug was signed out.
 - On or about July 25, 1996, while assigned to care for patient K.P.,

Respondent made grossly inconsistent entries when, at 7:21:54 p.m., she signed out 100 mg. of Demerol from the Sure-Med for the patient, and charted the administration of the Demerol on the MAR as having been administered at 8:00 p.m., almost forty minutes after the time that the drug was signed out.

- f. On or about July 26, 1996, at 4:51:39 p.m. and 6:52:52 p.m., Respondent signed out 100 mg. of Demerol (for a total of 200 mg. of Demerol) from the Sure-Med for the patient. Between 3:01 p.m. and 11:00 p.m., Respondent made unintelligible entries on the MAR as to the times that the drug was administered to the patient.
- g. On or about July 29, 1996, at 2:28:24 p.m., while assigned to care for patient K. P., Respondent signed out 400 mg. of Demerol from the Sure-Med for the patient. Between 3:01 p.m. and 11:00 p.m., Respondent made an unintelligible entry on the MAR as to the time the drug was administered to the patient.
- h. On or about July 29, 1996, at 3:29:12 p.m., while assigned to care for patient K. P., Respondent signed out two (2) Vicodin tablets from the Sure-Med for the patient. Between 3:01 p.m. and 11:00 p.m., Respondent made an unintelligible entry on the MAR as to the time the drug was administered to the patient.
- i. On or about July 30, 1996, Respondent made grossly inconsistent entries when, at 9:11:23 p.m., she signed out two (2) Vicodin tablets from the Sure-Med for patient K. P., and charted the administration of the Vicodin on the MAR as having been administered at 10:00 p.m., almost fifty minutes after the time that the drug was signed out.

Patient M. N. (No. 8677528)

j. Between July 22, 1996 and August 5, 1996, when Respondent was not assigned to care for patient M. N., the physician's orders included 2 mg. or up to 10 mg. of Morphine to be administered to the patient every two (2) hours as needed for pain. Respondent signed out Morphine from the Sure-Med for the patient, more often than as ordered, failed to document the administration of any of the drug in the MAR, failed to document any wastage of the drug, and failed to otherwise account for the disposition of 260 mg. of Morphine that she withdrew from the Sure-Med, as follows:

1		Date Withdrawn	Time Withdrawn	Amount of Morphine Withdrawn
2		7/22/96	8:08:41 p.m.	10 mg.
3		7/22/96	8:45:04 p.m.	10 mg.
4		7/29/96	8:03:22 p.m.	10 mg
5		7/29/96	9:24:53 p.m.	10 mg.
6		7/30/96	11:31:52 p.m.	10 mg.
7		7/30/96	11:32:23 p.m.	10 mg.
8		7/31/96	6:52:52 p.m.	10 mg.
9		7/31/96	6:53:12 p.m.	10 mg.
10		8/3/96	8:38:51 p.m.	10 mg.
11		8/3/96	9;55:55 p.m:	10 mg.
12		8/4/96	2:34:38 p.m.	20 mg.
13		8/4/96 ·	4:31:41 p.m.	10 mg.
14		8/4/96 .	5:11:40 p.m.	10 mg.
15	·	8/4/96	6:44:27 p.m.	10 mg.
16		8/4/96	8:11:15 p.m.	10 mg.
17		8/4/96	8:11:40 p.m.	10 mg.
18		8/4/96	9:51:39 p.m.	10 mg.
19		8/5/96	3:09:10 p.m.	10 mg.
20		8/5/96	4:10:36 p.m.	10 mg.
21		8/5/96	5:01:30 p.m.	10 mg.
22		8/5/96	9:12:46 p.m.	10 mg.
23		8/5/96	10:07:37 p.m.	20 mg.
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k. Between July 24, 1996 and August 3, 1996, when Respondent was not assigned to care for patient M. N., she signed out Morphine from the Sure-Med for the patient. Respondent also failed to document the administration of Morphine in the MAR, and failed to otherwise account for the disposition of 130 mg. Morphine that she withdrew from the Sure-Med, as follows:

γ_1	Dat	e Withdrawn	Time Withdrawn	Amount of Morphine Withdrawn
2	7/24	1/96	2:57:54 p.m.	10 mg.
3	7/24	1/96	9:59:31 p.m.	10 mg.
4	7/26	5/96	4:50:53 p.m.	10 mg.
5	7/26	5/96	6:53:58 p.m.	10 mg.
6	7/26	5/96	8:46:26 p.m.	10 mg.
7	7/20	5/96	10:49:21 p.m.	10 mg.
8	7/29	9/96	4:38:20 p.m.	10 mg.
9	7/29	9/96	6:38:56 p.m.	10 mg.
10	7/30	0/96	4:17:45 p.m.	10 mg.
11	7/30	0/96	6:43:27 p.m.	10 mg.
12	7/3	1/96	3:24:03 p.m.	10 mg.
13	7/3	1/96	8:55:53 p.m.	10 mg.
14	8/3/	96	6:25:35 p.m.	20 mg.

1. On or about July 24, 1996, at 4:34:37, when Respondent was not assigned to patient M. N., Respondent signed out 10 mg of Morphine from the Sure-Med for the patient.

Between 3:01 p.m. and 11:00 p.m., Respondent documented the administration of the drug, but she made an unintelligible entry as to the time that she administered the drug.

Patient V. K. (No. 864721)

m. Between July 15, 1996 and July 31, 1996, while Respondent was assigned to care for patient V. K., the physician's orders included 2 to 4 mg. of Morphine to be administered to the patient every 2 to 3 hours as needed for pain. Respondent withdrew 10 mg. of Morphine for the patient from the Sure-Med, but charted the administration of 2 to 4 mg. of the drug in the MAR. Respondent made grossly inconsistent entries in the patient MAR, failed to document any wastage, and failed to account for the disposition of the remaining dosages of Morphine that she withdrew from the Sure-Med, as follows:

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* 1 2	Date & Time Withdrawn 7/15/96 @ 5:15:36 p.m.	Time <u>Administered</u> 4:50 p.m.	Amount of Morphine Withdrawn/Administered 10 mg. withdrawn and 2-4 mg. administered
3= 4	7/16/96 @ 10:06:04 p.m.	10:00 p.m.	10 mg. withdrawn and 2-4 mg. administered
5	7/17/96 @ 4:18:30 p.m.	4:00 p.m.	10 mg. withdrawn and 2-4 mg. administered
6 7	7/17/96 @ 10:19:07 p.m.	10:00 p.m.	10 mg. withdrawn and 2-4 mg. administered
8	7/18/96 @ 4:52:29 p.m.	6:00 p.m.	10 mg. withdrawn and 2-4 mg. administered
9	7/18/96 @ 10:03:25 p.m.	· 10:00 p.m.	10 mg. withdrawn and 2-4 mg. administered
11	7/21/96 @ 3:56:45 p.m.	4:00 p.m.	10 mg. withdrawn and 4 mg. administered
12 13	7/21/96 @ 6:05:44 p.m.	6:00 p.m.	10 mg. withdrawn and 4 mg. administered
14	7/22/96 @ 4:11:32 p.m.	4:00 p.m.	10 mg. withdrawn and 2 mg. administered
15 16	7/22/96@ 6:35:56.p.m.	6:00 p.m.	10 mg. withdrawn and 2 mg. administered
17	7/24/96 @ 7:44:41 p.m.	8:00 p.m.	10 mg. withdrawn and 2 mg. administered
18 19	7/25/96 @ 3:13:36 p.m.	3:50 p.m.	10 mg. withdrawn and 4 mg. administered
20	7/25/96 @· 7:21:12 p.m.	5:30 p.m.	10 mg. withdrawn and 4 mg. administered
21 22	7/26/96 @ 4:50:37 p.m.	3:30 p.m.	10 mg. withdrawn and 2 mg. administered
23	7/30/96@ 3:55:01 p.m.	5:00 p.m.	10 mg. withdrawn and 2 mg. administered
24 25	7/30/96 @ 10:11:10 p.m.	7:00 p.m.	10 mg. withdrawn and 2 mg. administered
26	7/31/96 @ 4:02:48 p.m.	5:00 p.m.	10 mg. withdrawn and 4 mg. administered
27 28	7/31/96 @ 6:30:01 p.m.	7:00 p.m.	10 mg. withdrawn and 4 mg. administered

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n. Between July 15, 1996 and August 3, 1996, while Respondent was assigned to care for patient V. K., she signed out Morphine from the Sure-Med for the patient.

Respondent failed to document the administration of Morphine in the MAR, and failed to otherwise account for the disposition of 270 mg. of Morphine that she withdrew from the Sure-Med, as follows:

	Date Withdrawn	Time Withdrawn	Amount of Morphine Withdrawn
	7/15/96	6:10:22 p.m.	10 mg.
	7/15/96	7:30:37 p.m.	10 mg.
	7/15/96	8:41:16 p.m.	20 mg.
	7/16/96	5:12:28 p.m.	10 mg.
	7/16/96	5:59:21 p.m.	10 mg.
	7/18/96	7:10:46 p.m.	10 mg.
	7/18/96	10:35:08 p.m.	10 mg.
	7/21/96	7:59:28 p.m.	10 mg.
	7/21/96	9;50:41 p.m.	10 mg.
	7/21/96 ·	11:35:14 p.m.	10 mg.
•	7/22/96	4:50:47 p.m.	10 mg.
	7/22/96	8:45:21 p.m.	10 mg.
•	7/25/96	10:41:05 p.m.	10 mg.
	7/26/96	9:47:11 p.m.	10 mg.
	7/30/96	10:45:42 p.m.	10 mg.
	7/31/96	4:57:02 p.m.	10 mg.
	7/31/96	8:56:12 p.m.	10 mg.
	7/31/96	8:56:35 p.m.	10 mg.
	7/31/96	9:48:16 p.m.	10 mg.
	8/3/96	2:55:07 p.m.	20 mg.
	8/3/96	5:19:00 p.m.	20 mg.
		• •	

• 1	Date Withdrawn	Time Withdrawn	Amount of Morphine Withdrawn
2	8/3/96	7:11:42 p.m.	10 mg.
3	8/3/96	7:11:55 p.m.	10 mg.
4	8/3/96	9:06:44 p.m.	10 mg.

o. Between July 16, 1996 and August 3, 1996, while Respondent was assigned to care for patient V. K., she signed out Lorazepam from the Sure-Med for the patient.

Respondent failed to document the administration of Lorazepam in the MAR, and failed to otherwise account for the disposition of six (6) Lorazepam tablets that she withdrew from the Sure-Med, as follows:

Date Withdrawn	Time Withdrawn	Amount of Lorazepam/ Ativan Withdrawn
7/16/96	8:52:14 p.m.	1 tablet
7/17/96	9:24:41 p.m.	l tablet
7/24/96	9:31:31 p.m.	1 tablet
7/25/96	8:58:28 p.m.	1 tablet
7/30/96	6:43:07 p.m.	1 tablet
8/3/96	7:28:45 p.m.	1 tablet

p. Between July 16, 1996 and August 3, 1996, while Respondent was assigned to care for patient V. K., she signed out Tylenol with Codeine #3 tablets from the Sure-Med for the patient. Respondent failed to document the administration of Tylenol with Codeine #3 tablets in the MAR, and failed to otherwise account for the disposition of six (6) Tylenol with Codeine #3 tablets that she withdrew from the Sure-Med, as follows:

Date Withdrawn	Time Withdrawn	Amount of Tylenol with Codeine #3 Withdrawn
7/16/96	5:17:18 p.m.	2 tablets
7/18/96	5:52:39 p.m.	2 tablets
8/3/96	9:06:13 p.m.	2 tablets

q. On July 24, 1996 and July 25, 1996, while Respondent was assigned to care for patient V. K., she signed out Diazepam from the Sure-Med for the patient, without a physician's order. Respondent failed to document the administration of drug in the MAR, failed to document any wastage of the drug, and failed to otherwise account for the disposition of three (3) 5 mg. Diazepam tablets that she withdrew from the Sure-Med, as follows:

Date Withdrawn	Time Withdrawn	Amount of Diazepam Withdrawn
7/24/96	10:36:43 p.m.	1 tablet
7/25/96	5:52:39 p.m.	1 tablet
7/25/96	8:32:13 p.m.	l tablet

r. Between July 24, 1996 and July 31, 1996, while Respondent was assigned to care for patient V. K., Respondent signed out for Lorazepam and Tylenol with Codeine #3 tablets from the Sure-Med, and documented the administration of the drugs in the MAR, but she made grossly inconsistent entries as to the time that the drugs were administered to the patient, as follows:

Date & Time Withdrawn	Time <u>Administered</u>	Amount Withdrawn/Drug
7/25/96 @ 8:58:42 p.m.	10:00 p.m.	Two 30 mg. Tylenol #3
7/29/96 @ 6:38:37 p.m.	6:30 p.m.	Two 30 mg. Tylenol #3
7/31/96 @ 4:30:33 p.m.	4:00 p.m.	Two 30 mg. Tylenol #3
7/31/96 @ 7:09:45 p.m.	6:00 p.m.	One .5 mg. Lorazepam

Patient D. T. (No. 8647737)

s. Between July 17, 1996 and July 26, 1996, while Respondent was assigned to care for patient D. T., the physician's orders included one or two Vicodin tablets to be administered every four (4) hours to the patient as needed for pain, and 25 mg. of Demerol IM every three (3) hours as needed for pain. Respondent signed out Demerol and Vicodin from the Sure-Med for the patient, but she failed to document the administration of any of the drugs in the MAR, and failed to otherwise account for the disposition of 1,200 mg. of Demerol and one (1) Vicodin tablet that she withdrew from the Sure-Med, as follows:

1	Date Withdrawn	Time Withdrawn	Amount Withdrawn/Drug
2	7/17/96	8:07:55 p.m.	100 mg. Demerol
3	<i>=</i> 7/17/96	10:19:48 p.m.	100 mg. Demerol
4	7/18/96	4:52:07 p.m.	100 mg. Demerol
5	7/18/96	6:31:37 p.m.	100 mg. Demerol
6	7/18/96	9:01:21 p.m.	100 mg. Demerol
7	7/21/96	4:05:24 p.m.	100 mg. Demerol
8	7/21/96	4:05:50 p.m.	100 mg. Demerol
9	7/21/96	8:00:34 p.m.	100 mg. Demerol
10	7/21/96	8:16:29 p.m.	One Vicodin tablet
11	7/24/96	10:35:49 p.m.	100 mg. Demerol
12	7/25/96	10:33:04 p.m.	100 mg. Demerol
13	7/26/96	3:22:29 p.m.	100 mg. Demerol
14	7/26/96	4:50:19 p.m.	100 mg. Demerol

t Between July 17, 1996 and July 25, 1996, while Respondent was assigned to care for patient D. T., Respondent signed out 50 mg. and 100 mg. of Demerol for the patient from the Sure-Med, but charted the administration of 25 mg. of the drug in the MAR. Respondent made grossly inconsistent entries in the patient MAR, failed to document any wastage, and failed to account for the disposition of the remaining dosages of Demerol that she withdrew from the Sure-Med, as follows:

21	Date & Time Withdrawn	Time <u>Administered</u>	Amount of Demerol Withdrawn/Administered
22	7/17/96 @ 4:06:50 p.m.	3:30 p.m.	50 mg. withdrawn and 25 mg. administered
24	7/17/96 @ 6:32:54 p.m.	6:00 p.m.	100 mg. withdrawn and 25 mg. administered
25 26	7/21/96 @ 3:57:01 p.m.	3:30 p.m.	100 mg. withdrawn and 25 mg. administered
27	7/22/96 @ 10:15:00 p.m.	10:00 p.m.	100 mg. withdrawn and 25 mg. administered

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* 1	Date & Time Withdrawn	Time Administered	Amount of Demerol Withdrawn/Administered
2		· · · · · · · · · · · · · · · · · · ·	y Tandi avvari kaminister eu
3	7/24/96 @ 5:22:58 p.m.	4:00 p.m.	100 mg. withdrawn and 25 mg. administered =
4	7/24/96 @ 7:23:09 p.m.	8:00 p.m.	100 mg. withdrawn and 25 mg. administered
5		5.00	_
6	7/25/96 @ 4:56:57 p.m.	5:00 p.m.	100 mg. withdrawn and 25 mg. administered
7	7/25/96 @ 7:45:32 p.m.	8:00 p.m.	100 mg. withdrawn and 25 mg. administered
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9	u. On July 22, 1996, while Respondent was assigned to care for patient D. T.,		
7	Respondent made grossly incorrect and grossly inconsistent entries when, at 4:35:20 p.m., she		
10			
11	signed out one (1) Vicodin tablet from the Sure-Med for the patient, but charted the		
11	administration of the drug as having been administered at 4:00 p.m., over thirty-five minutes		
12		•	. .
	prior to the time that the drug was signed	out.	.'

Patient M. S. (No. 8642249)

On July 15, 1996 and July 16, 1996, when Respondent was not assigned to care for patient M. S., the physician's orders included 25 mg. to 50 mg. of Demerol IM every four (4) hours as needed for pain. Respondent signed out for 75 mg. to 100 mg. of Demerol, from the Sure-Med for the patient, more often than as ordered, failed to chart the administration of any of the drug in the MAR, failed to document any wastage, and failed to otherwise account for the disposition of 475 mg. of Demerol that she withdrew from the Sure-Med, as follows:

Date Withdrawn	Time Withdrawn	Amount of Demerol Withdrawn
7/15/96 .	8:00:24 p.m.	100 mg.
7/15/96	9:50:31 p.m.	75 mg.
7/16/96	3:40:28 p.m.	100 mg.
7/16/96	7:29:51 p.m.	100 mg.
7/16/96	8:53:24 p.m.	100 mg.

Between July 18, 1996 and July 26, 1996, when Respondent was not assigned to care for patient M. S., the physician's orders included 25 mg. of Demerol IM every four (4) hours as need for pain. Respondent signed out for 100 mg. of Demerol from the Sure-Med narcotic dispenser for the patient, more often than as ordered, failed to chart the administration of any of the drug in the MAR, failed to document any wastage, and failed to otherwise account for the disposition of 1,400 mg. of Demerol that she withdrew from the Sure-Med, as follows:

6	Date Withdrawn	Time Withdrawn	Amount of Demerol Withdrawn
7	7/18/96	7:24:43 p.m.	100 mg.
8	7/21/96	5:26:54 p.m.	100 mg.
9	7/21/96	8:17:02 p.m.	100 mg.
10	7/22/96	4:35:45 p.m.	100 mg.
11	7/22/96	8:47:22 p.m.	100 mg.
12	7/24/96	4:35:10 p.m.	100 mg.
13	7/24/96	7:22:39 p.m.	100 mg.
14	7/24/96	10:00:17 p.m.	100 mg.
15	7/24/96	11:29:01 p.m.	100 mg.
16	7/25/96	4:56:36 p.m.	100 mg.
17	7/26/96	6:06:36 p.m.	100 mg.
18	7/26/96	6:53:27 p.m.	100 mg.
19	7/26/96	9:00:34 p.m.	100 mg.
20	7/26/96	9:46:00 p.m.	100 mg.

x. Between July 27, 1996 and July 31, 1996, when Respondent was not assigned to patient M. S., the physician's order was to discontinue administration of Demerol to the patient. However, Respondent signed out Demerol for the patient, failed to document the administration of the drug in the MAR, failed to document any wastage, and failed to otherwise account for the disposition of 700 mg. of Demerol that she withdrew from the Sure-Med, as follows:

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1	Date Withdrawn	Time Withdrawn	Amount of Demerol Withdrawn
2	7/29/96	9:24:30 p.m.	100 mg.
3	7/30/96	8:23:17 p.m.	100 mg.
4	7/30/96	11:32:45 p.m.	100 mg.
5	7/31/96	4:03:04 p.m.	100 mg.
6	7/31/96	6:29:45 p.m.	100 mg.
7	7/31/96	7:59:27 p.m.	100 mg.
8	7/31/96	9:38:01 p.m.	100 mg.
9	<u>TE</u>	NTH CAUSE FOR DIS	<u>CIPLINE</u>
10	(Unprofessional Conduct - Gross Negligence)		

33. Respondent is subject to disciplinary action under section 2761(a) of the Code, on the grounds of unprofessional conduct, as defined by section 2761(a)(1) of the Code and section 1442 of the California Code of Regulations, in that between the approximate period of July 15, 1996 and August 5, 1996, while on duty as a registered nurse at Alta Bates Medical Center in Berkeley, California, Respondent repeatedly violated section 2762(e) of the Code, as set forth in paragraph 32, above.

DISCIPLINE CONSIDERATIONS

34. As relevant to penalty, it is further alleged that between the approximate period of September 1995 and August 1996, while on duty as a registered nurse at Alta Bates Medical Center, Respondent made false, grossly incorrect, grossly inconsistent, or unintelligible entries in almost eighty (80) additional patient records. An audit revealed that Respondent signed out controlled substances such as Demerol, Dilaudid, Morphine, Percocet, Vicodin, and Rectorial for patients when there was no physician's order, failed to document the administration of the drugs in the MAR, and failed to otherwise account for the disposition of the drugs. Moreover, the audit also revealed that on April 13, 1996 and April 14, 1996, Respondent signed out for Valium and Percocet for fictitious patients or for patients who were no longer admitted in the hospital.

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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Registered Nursing issue a decision:

1. Revoking or suspending Registered Nurse License Number 495969, issued to Nancy E. Vanciel;

2. Ordering Nancy E. Vanciel to pay the Board of Registered Nursing the reasonable costs of the investigation and enforcement of this case, pursuant to section 125.3 of the Code;

3. Taking such other and further action as deemed necessary and proper.

DATED: 6/11/02

RUTH ANN TERRY, M.P.H., R.N.

Executive Officer

Board of Registered Nursing Department of Consumer Affairs

State of California

Complainant

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